



**Operations Report – July, 2015  
Ambulatory Care Report**

**Executive Summary**



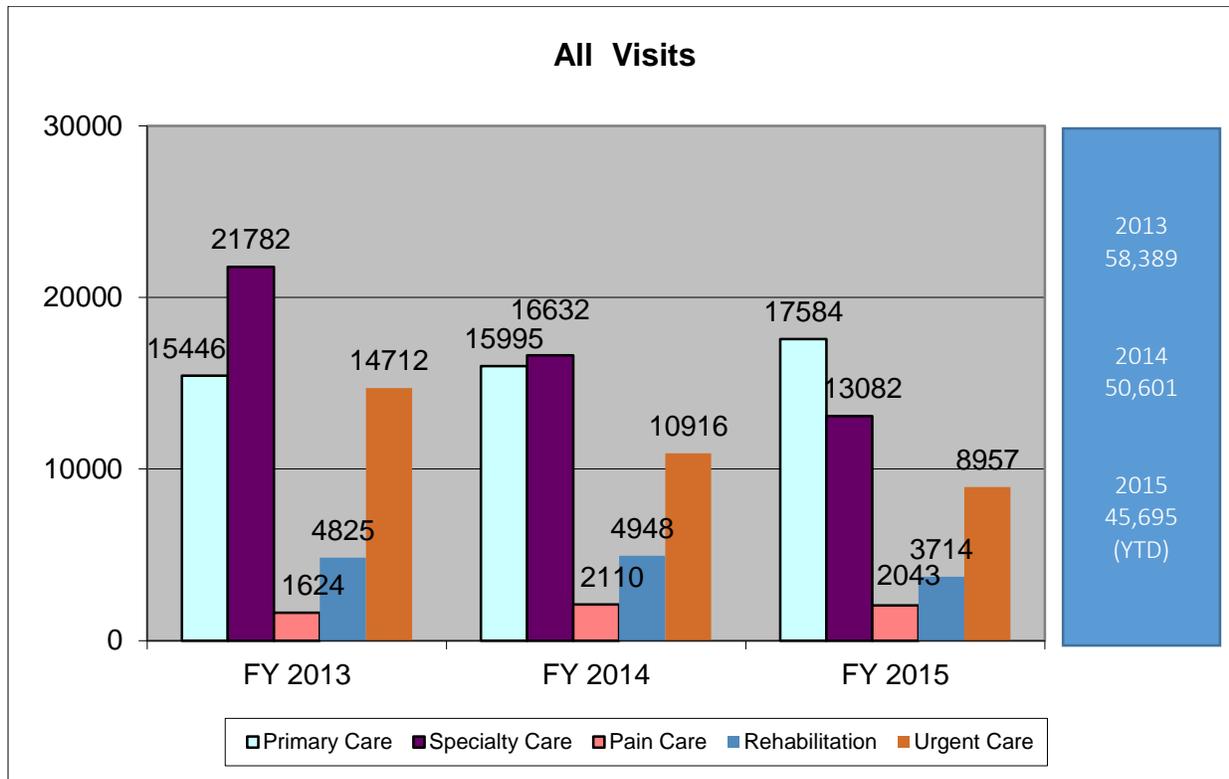
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### **Summary of Findings**

Cooper Green *Mercy* Health Services (CGMHS) is pleased to submit this summary of key utilization for the month ending July 31, 2015. The following items identify points of interest in reviewing the facility's operations.

1. While there has been an overall upward trend in volume over the last twelve months, this month we experienced a small decrease due to the absence of our pain management provider.
2. Total visits to all clinics are annualizing at 7.5% higher than 2014. Primary care visits are up 31.9%. Visits to Urgent Care continue to show stable utilization, little changed from 2014. Visits to Pain Management are up 16.2%. Visits to Rehabilitation Services and to the specialty clinics are down from 2014 levels.
3. The Psychiatric Clinic (Behavioral Health) opened in May, 2015 and visits are now reflected in this report.
4. Since April 2015, significant growth has been experienced in the number of lab tests performed. This is due principally to increased primary care visits and to the new Women's Health and Wellness service line. This has also resulted in a large increase in tests sent to outside laboratories. Lab costs are commensurately impacted. Lab volumes are now reflected in this report.
5. Pharmacy volumes have been added to this report.
6. Overall, the number of individuals enrolled in the Health First Program at any point in time has remained constant over the last seven months at approximately 10,000 individuals.

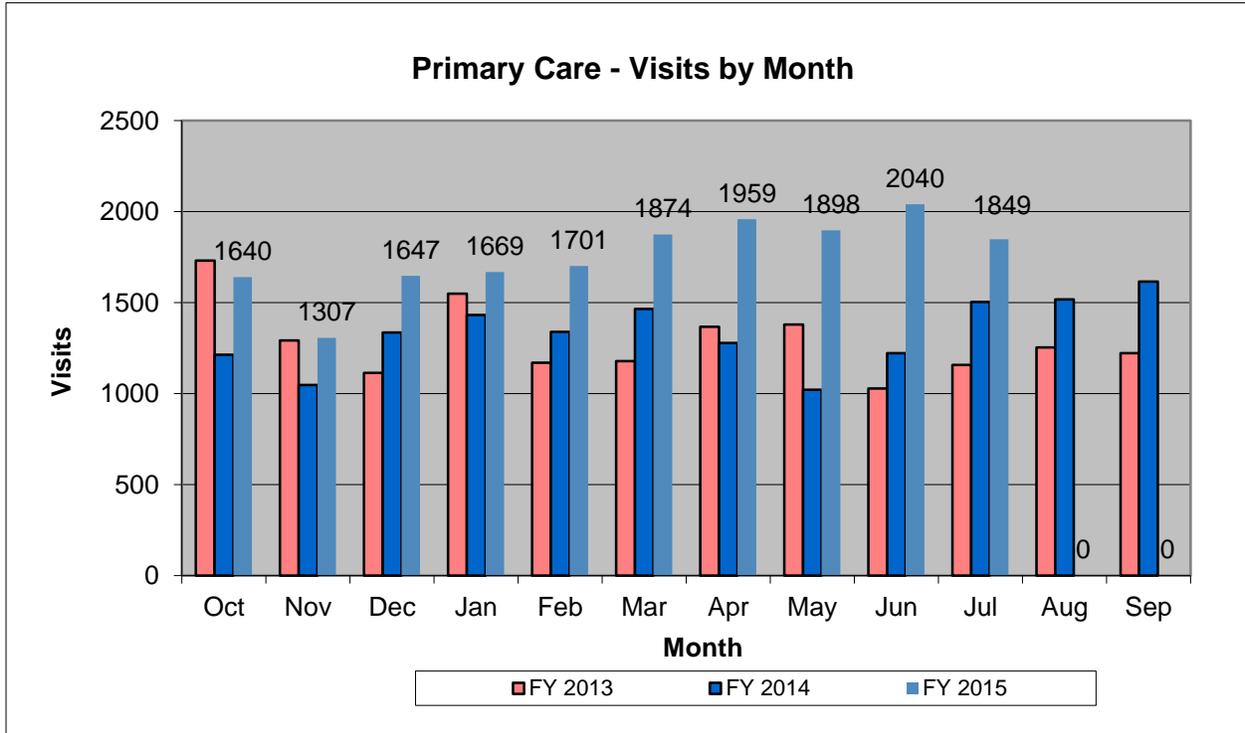
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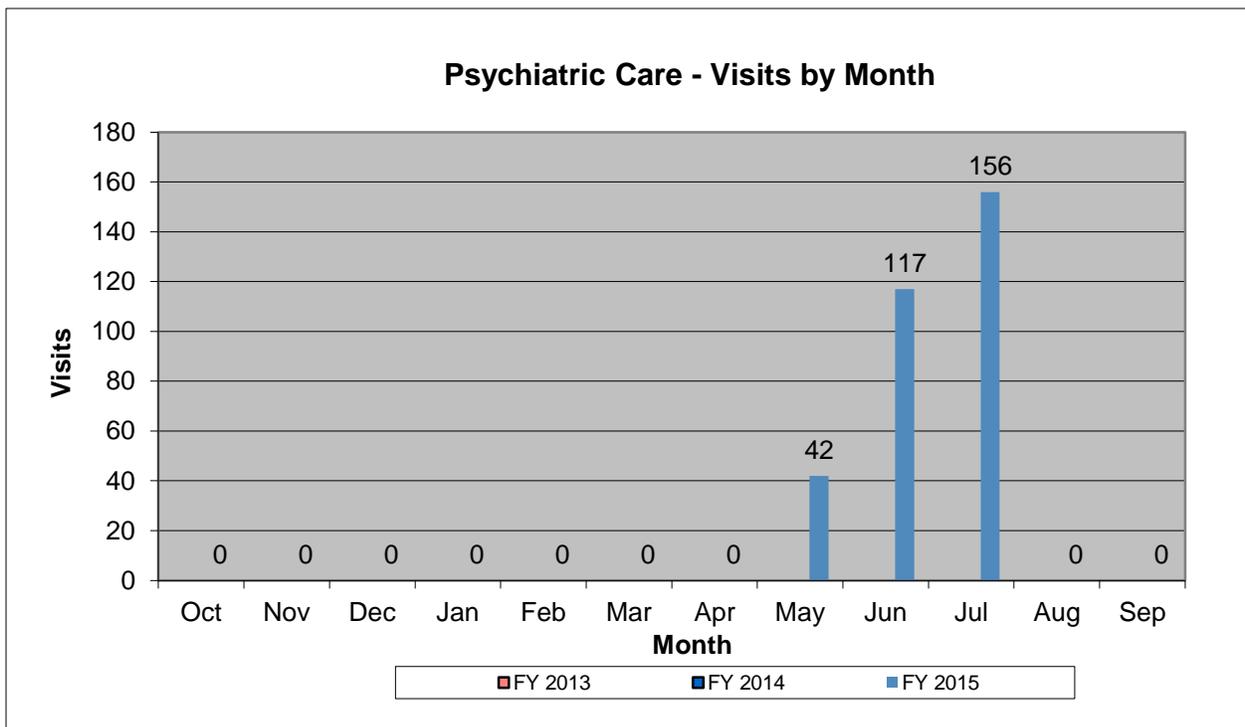
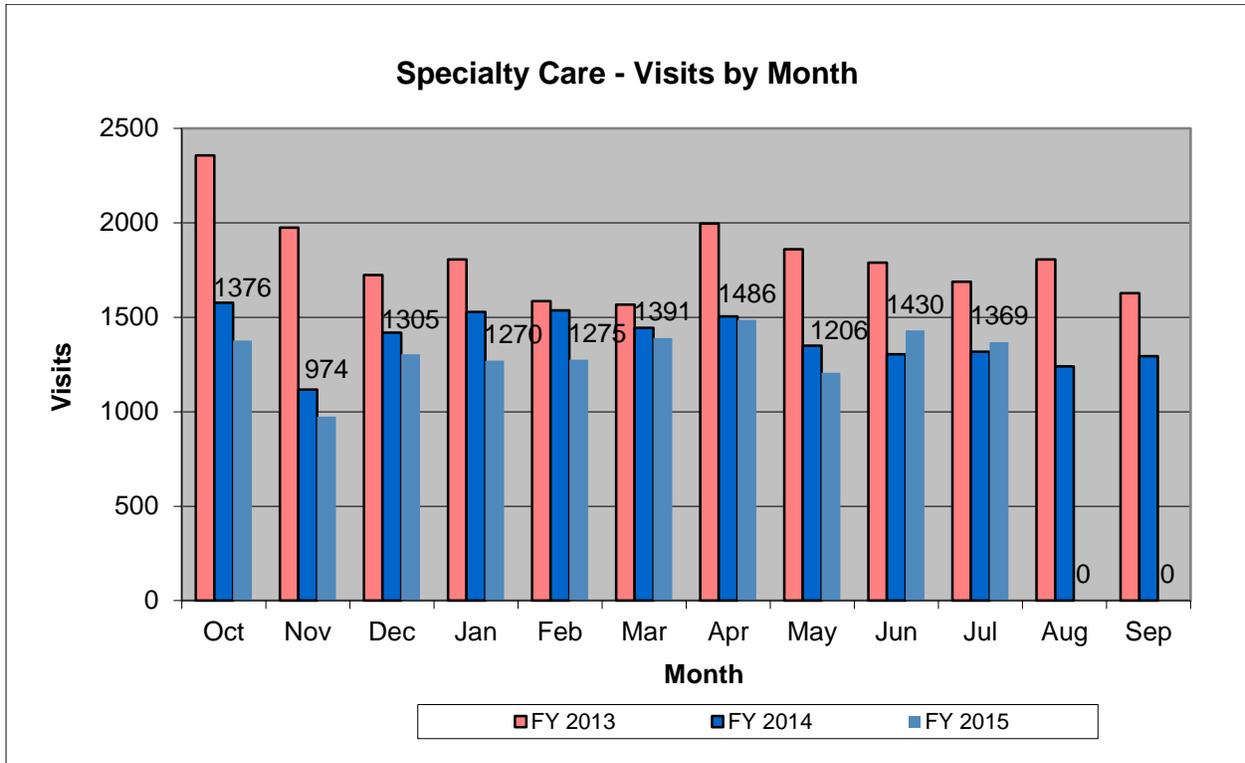
Discharge Location	FY 2013	FY 2014	FY 2015
Clinic A (Primary Care)	10,325	15,203	17,566
Clinic B (Eye, Derm, ENT)	6,484	5,872	4,946
Clinic C (GYN)	4,479	1,700	1,137
Clinic D (Surg, Ortho, Neuro, Pod, Renal, Rheum, Uro)	7,133	6,733	5,287
Clinic E (Hem/Onc)	3,686	2,327	1,712
Pain	1,624	2,110	2,043
JeffMetro (Closed Due To Storm)	4,782	792	18
Southtown (Closed)	339	-	-
Sub Total	38,852	34,737	33,024
St. George (HIV - Moved to UAB)	644	-	-
Sum Total All Clinics	39,496	34,737	33,024
Primary Care Total (Clinic A, Jeff Metro, South Town)	15,446	15,995	17,584
All Specialty Care Total Excluding Pain Clinic	21,782	16,632	13,082
Rehabilitation Services	4,825	4,948	3,714
Emergency and Urgent Care	14,712	10,916	8,957
Psychiatric Clinic	-	-	315

“All Visits” includes visits to primary care and specialty clinics, Rehabilitation Services, Psychiatry, Pain, and Urgent Care. 2015 data is “Year to Date”.

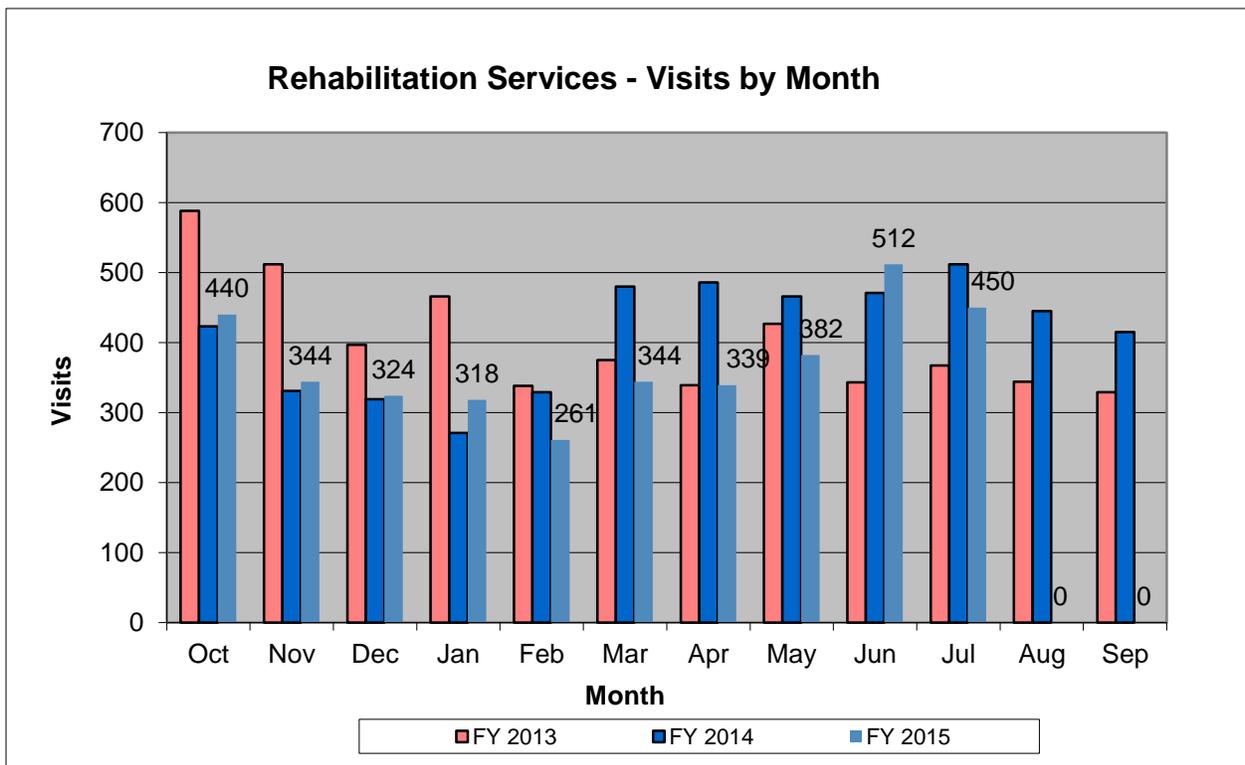
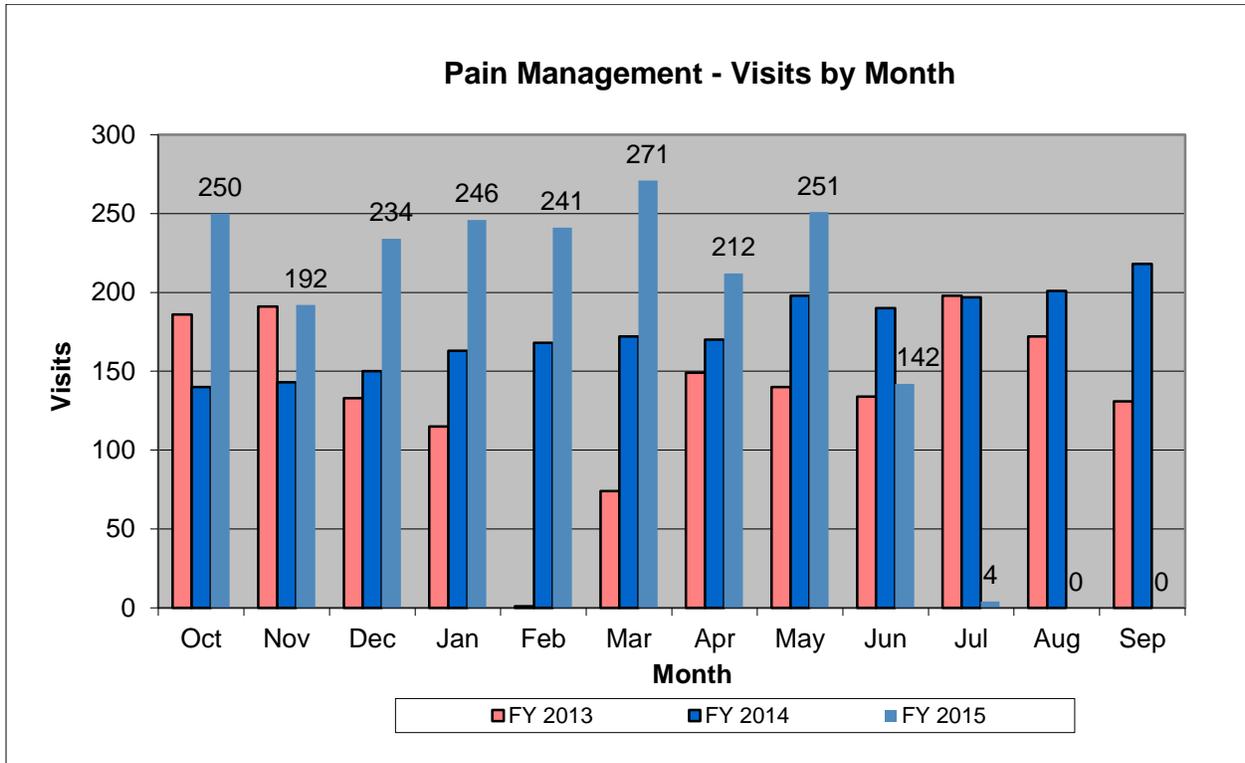
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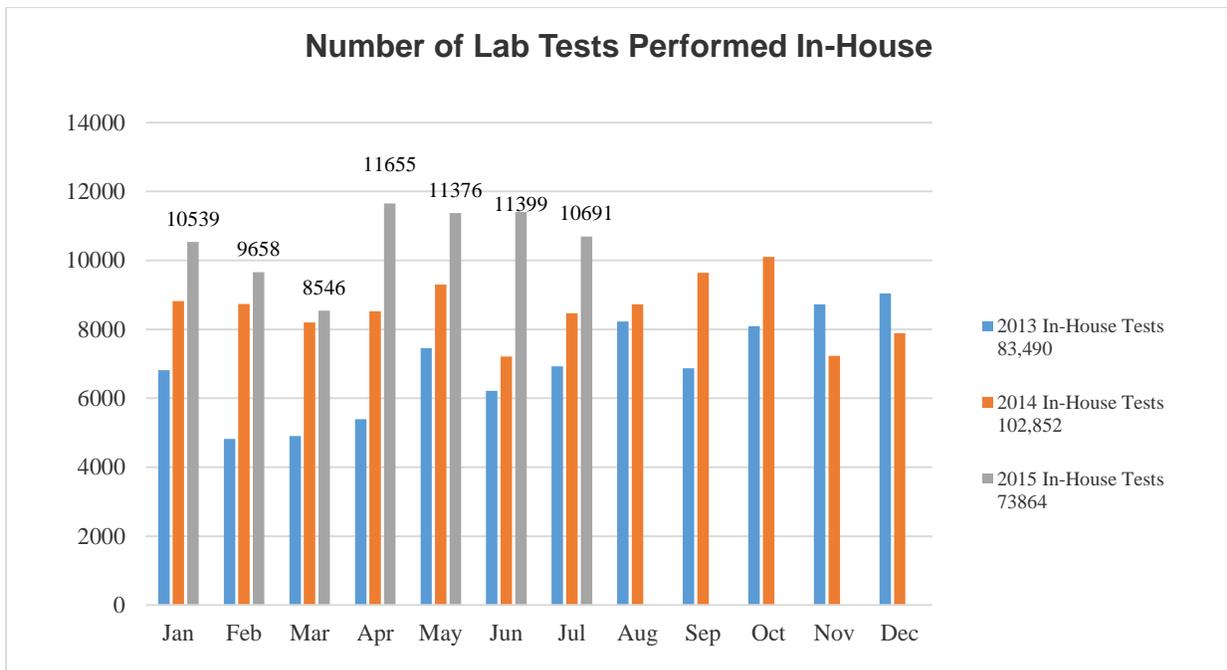
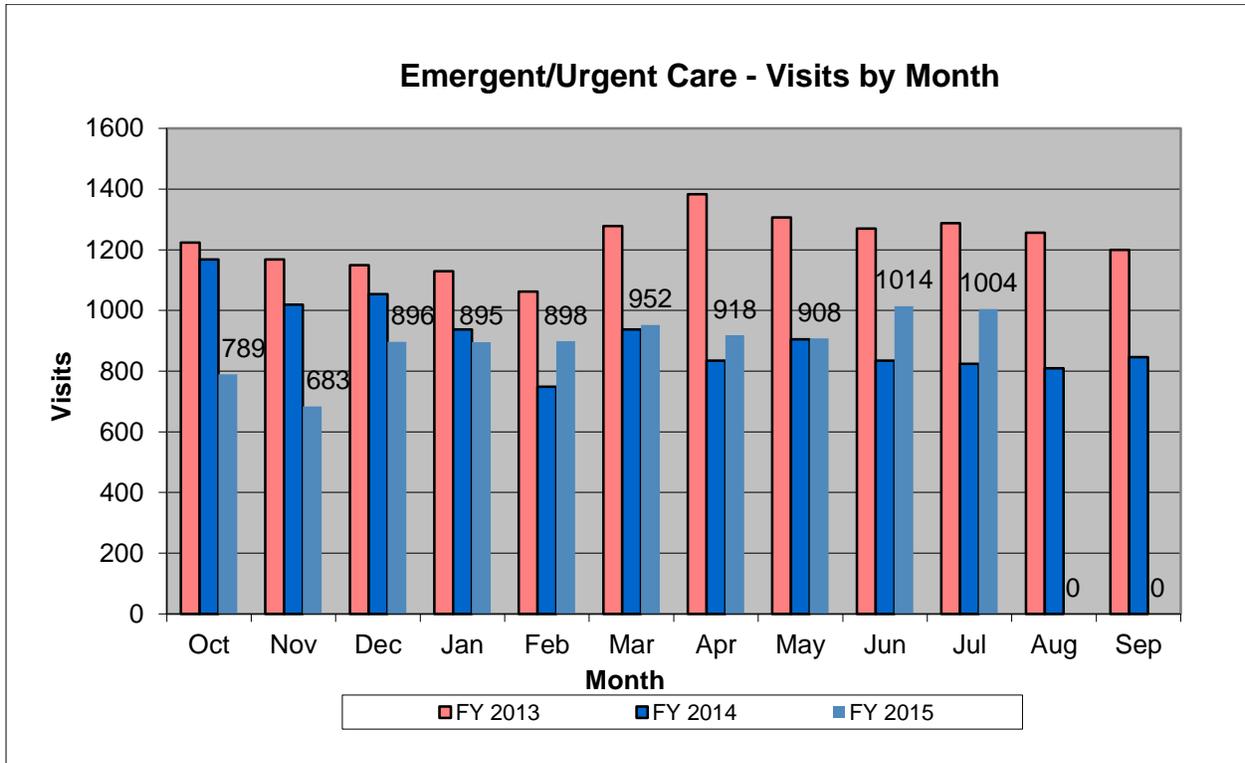
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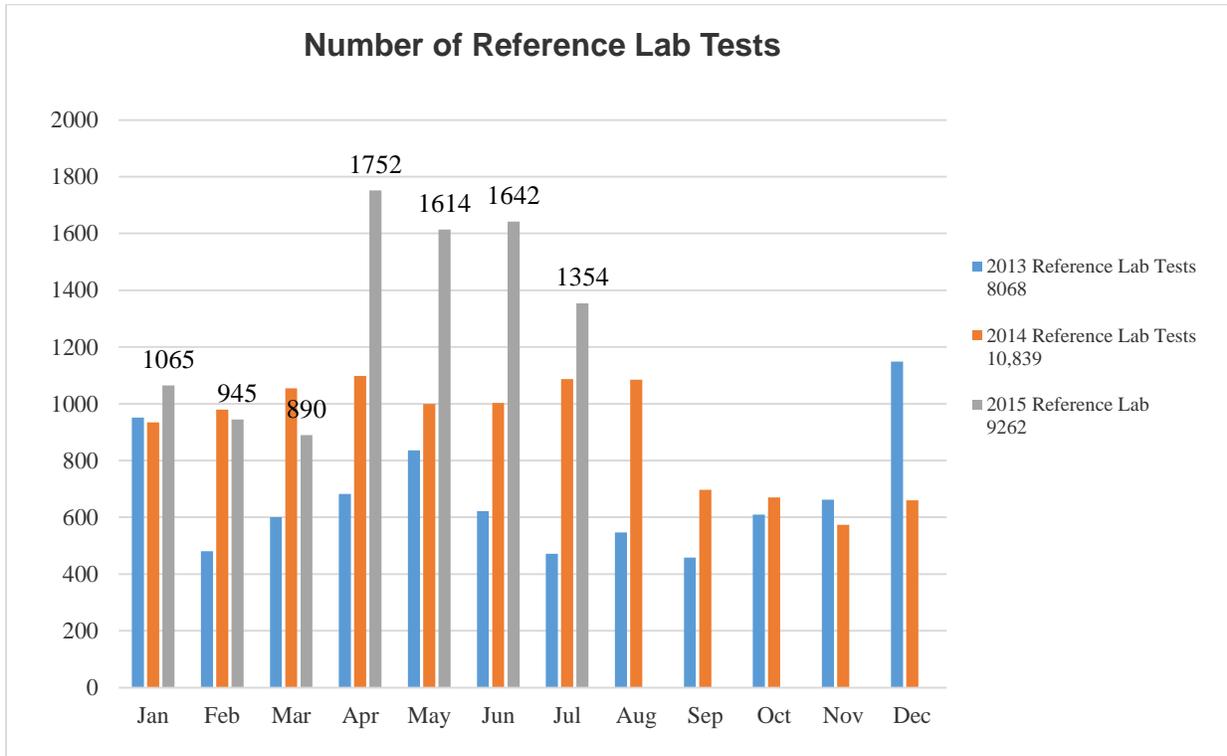
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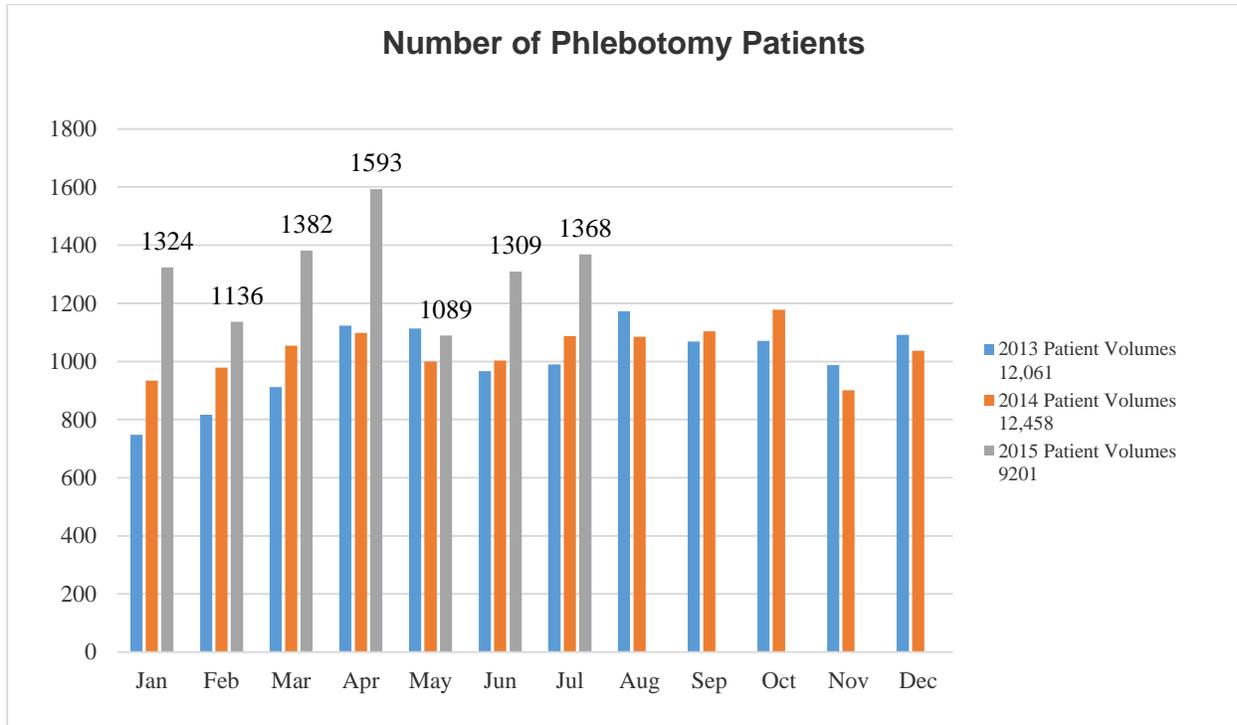
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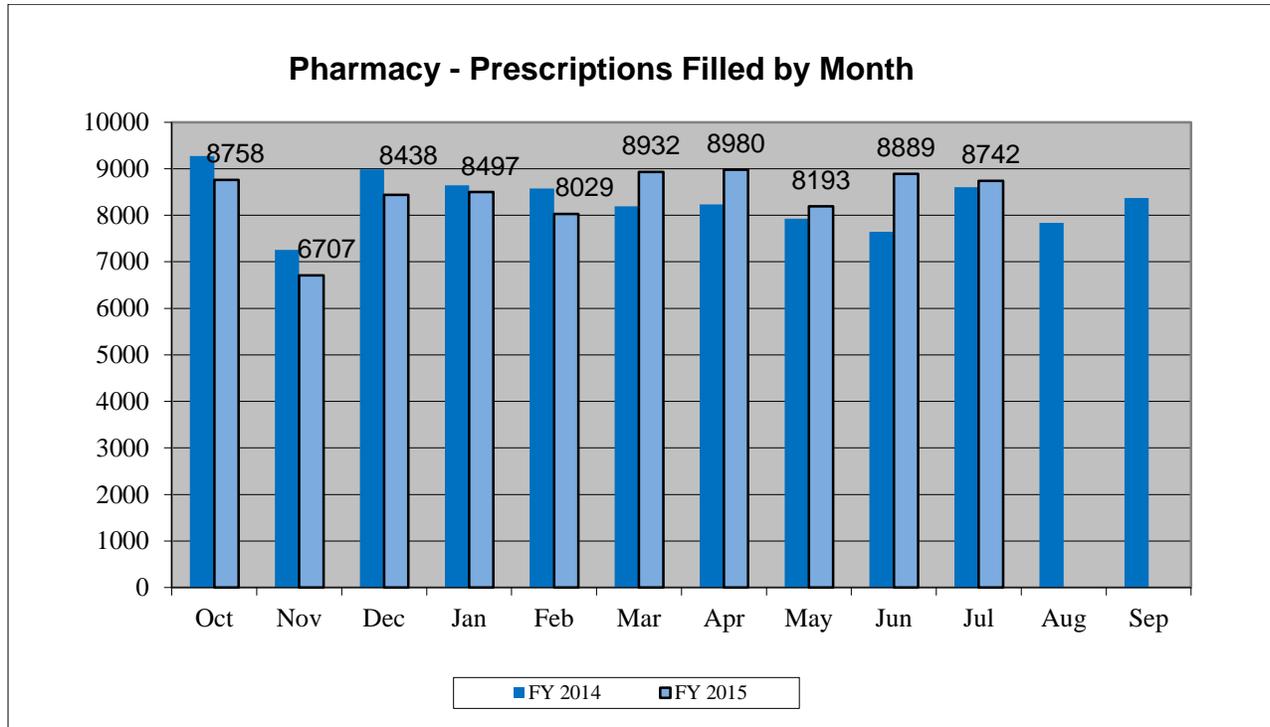
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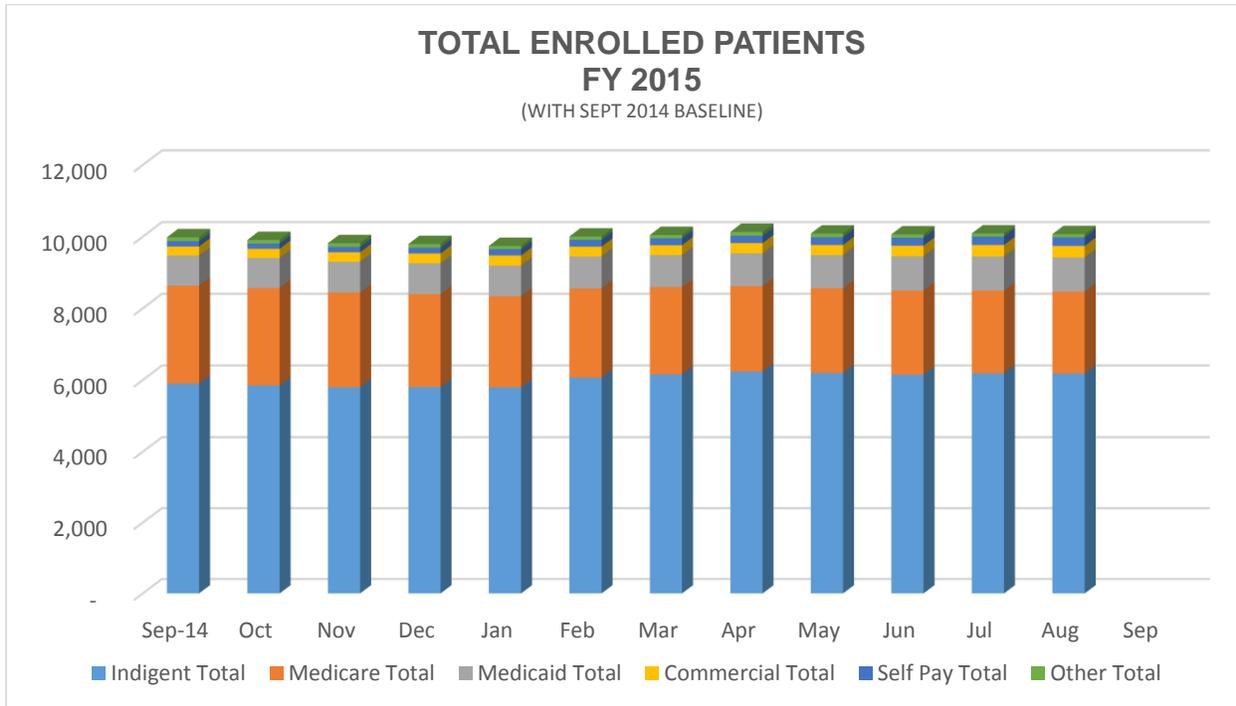
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### DATA TABLE FOR ENROLLED PATIENTS FY – 2015

	Sep-14	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
<b>Indigent Total</b>	5,901	5,851	5,800	5,804	5,796	6,068	6,154	6,236	6,197	6,148	6,189	6,182	
<b>Medicare Total</b>	2,734	2,717	2,642	2,594	2,543	2,487	2,438	2,385	2,363	2,347	2,305	2,286	
<b>Medicaid Total</b>	838	839	859	860	854	894	893	915	927	958	957	956	
<b>Commercial Total</b>	253	256	264	275	283	274	276	285	283	297	317	318	
<b>Self Pay Total</b>	150	143	149	160	176	191	193	206	213	219	236	240	
<b>Other Total</b>	108	104	104	104	91	92	96	108	105	96	87	90	
<b>Grand Count</b>	9,984	9,910	9,818	9,797	9,743	10,006	10,050	10,135	10,088	10,065	10,091	10,072	