# UNDERSTANDING THE EQUITY & INCLUSION RULE

# **LEADERSHIP TRAINING**

March 2019 Facilitated by Human Resources' Equity & Inclusion Division



# AGENDA

- EID Vision
- Meet the EID Team
- Departmental Assignments
- EID Three Core Responsibilities
- Equity and Inclusion Rule
- Table Discussion
  - Challenge
  - El Case Studies
  - Departmental Metric Results



#### ► OBJECTIVES:

- To provide County leaders with a better understanding of EID's services and processes
- To provide County leaders with a better understanding of complying with the Equity & Inclusion Rule
- To provide County leaders with a better understanding of how to exercise the Equity and Inclusion concepts
- To provide an opportunity for County leaders and HR to explore best practices, challenges, and solutions for race/gender metrics results

# **Equity & Inclusion Division (EID) Vision**

To support the County in creating a diverse, equitable and inclusive culture for all employees where respect and communication are embedded in every aspect of Jefferson County Commission's operations.

### Meet the EID Team | Departmental Assignments

#### EID TEAM

Dr. Lisa Burroughs, Chief Equity & Inclusion Officer Ms. Romissa Walton, Business Partner Manager

Ms. Delana Spencer, Intake Coordinator

#### **Business Partners**

Ms. Kimberly Webster

Mr. Alan Sconiers

Mr. Ben Sullen

Ms. Beth Carter

### TEAM Kimberly & Alan

- Board of Registrar's Office
- Cooper Green *Mercy* Health Services
- County Attorney's Office
- County Manager's Office
- Development Services
- Environmental Services
- Human Resources
- Probate Court
- Revenue
- Tax Assessor's Office
- Treasurer's Office

### **TEAM Ben & Beth**

- Board of Equalization
- Coroner's Office
- District Attorney's Office
- Family Court
- Finance (including BMO & Purchasing)
- General Services
- Human-Community Services & Economic Development

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- Information Technology
- Juvenile Detention Center
- Roads & Transportation
- Tax Collector's Office

# The Evolution of Affirmative Action

Affirmative Action

### 1960's

Focuses on good faith efforts to recruit, hire, train and promote **qualified** minorities, women, the disabled and veterans.

### Diversity

### 1990's

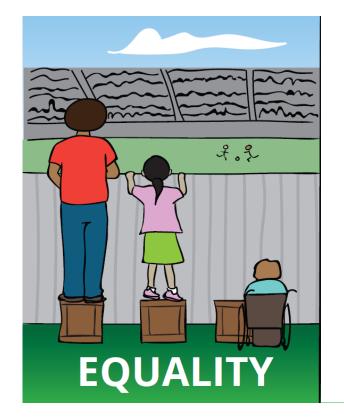
Works to change the culture within by developing skills and policies that utilize everyone's full potential while the business benefits from the different perspectives.

## Equity & Inclusion

### 21<sup>st</sup> Century

Creating a culture where all can be and feel **welcomed**, **respected**, **supported**, and **valued** to fully participate in workplace activities and opportunities.

# Equality vs. Equity



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# **EID Three Core Responsibilities**



### Compliance

- Consent Decree
- Federal and State Laws
- County Policies/Rules & Regulations
- Personnel Board Rules

**Equity & Inclusion** 



### Policies/Rules & Regulations

- Draft
- Interpret
- Enforce



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### **Programs & Services**

- Veterans Program
- Employee Recognition Program (upcoming)
- Women's/Men's Programs (upcoming)
- Behavioral Health Systems (BHS)
- Exit Interviews/Questionnaires

# **Equity and Inclusion Rule & Regulation**

1.0 - Jefferson County Commission prohibits discrimination and harassment of any type and affords equal employment opportunities to employees and applicants without regard to race, color, religion, age, sex (including sexual identity, sexual preference, and pregnancy), national origin or ancestry, genetic make-up, disability status, protected veteran status, equal pay or any other characteristic protected by law.



**2.0 - Equal Employment Opportunity (EEO)** and **anti-discrimination** applies to all aspects of the relationship between Jefferson County Commission and its employees, including:

- Recruitment
- Employment
- Disciplinary actions
- Promotion
- Reassignment

- Training
- Working conditions
- Wage and salary administration
- Employee benefits and application of policies

# **Equity and Inclusion Rule & Regulation**

### **5.0 - Protected Communication**

- County employees have the right to contact their supervisor, department head, the Human Resources Director or the EID at any time to report <u>suspected</u> wrongdoing or mistreatment.
- No one may *restrict* an employee from contacting the EID or reporting wrongdoing to a supervisor or more senior official.
- When an employee reports suspected wrongdoing to a supervisor, senior official or the EID, it is recognized as a protected communication.

### Restrictions

- Restriction occurs when an employee is *prevented* from contacting the EID, a supervisor or other senior official, to complain or make any allegation of wrongdoing.
- Restriction also occurs when an employee is required to report through the chain of command, *prior* to making a protected communication.
- Restriction denies an employee the effective use of the EID or access to executive County officials, such as the Human Resources Director and the County Manager.
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#### **Equity and Inclusion**

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### **Informal Resolution**

- **Desired** form of resolution
- When possible, supervisors and employees are expected to make every effort to resolve issues as they arise.

### 6.0 - Examples of Non-Grievable Issues

**Equity and Inclusion Rule & Regulation** 

- Oral and/or written reprimand or performance appraisal
- Work assignments which are within established job descriptions and qualifications
- Established or revised wage, salaries, position classifications or benefits
- Administrative Leave Without Pay (ALWOP) not exceeding five working days (see PBJC Rule 13.20c)
- Requests for discipline of another employee

# Equity and Inclusion Rule & Regulation

### 7.0 – Formal Complaints (Discrimination)

- > If you suspect that a violation of this rule has occurred, contact EID *immediately*.
- Employees have the option to self-identify or remain anonymous
- Complaints can be made through the Ethics Hotline at 844-759-0034 or jccal.ethicspoint.com

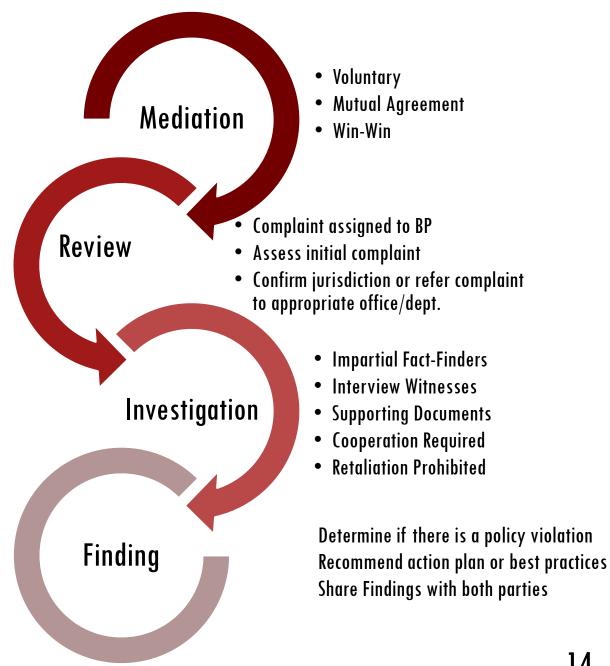
# Formal Complaint Procedures

Employees who believe that they have been subjected to illegal discrimination or workplace harassment based on race, color, religion, age (40 and over), sex (including gender identity, sexual preference and pregnancy), national origin or ancestry, genetic make-up, disability status, protected veteran status, retaliation, pay equity or any other characteristic protected by law, may file a complaint <u>within 45 days</u> of the alleged harm.

- Attempting resolution first through the EID does not limit an employee's ability to proceed further with a complaint.
- If a resolution is not possible, there is a formal grievance process (PBJC Rule 15) and appeal procedure available for full-time classified employees through the PBJC or EEOC.
- Terminated merit employees may appeal their termination to the PBJC in accordance with PBJC Rule 12.4 — Appeal Procedure.



# Formal **Employee** Discrimination Complaint Process



# **Equity and Inclusion Rule & Regulation**

### 8.0 – Abuse of Process

> Unwarranted discrimination, retaliation or harassment are subject to disciplinary action up to and including termination.

### 9.0 — Complaint Withdrawal

- Either complainant or respondent may submit a voluntary complaint resolution or proposal for resolution prior to or during an EID investigation.
- The complainant may also, at any time, withdraw their complaint by completing a voluntary complaint withdrawal form in EID.
- EID may have a business responsibility to continue investigating certain types of complaints, even if there is a request to withdraw, such as a sexual harassment complaint.

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# **EID Webpage**

RESOURCES

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# A diverse mix of voices leads to better discussions, decisions, and outcomes for everyone.

 $\sim$  Sundar Pichai, CEO of Google



# TABLE DISCUSSIONS

DIVERSITY | CASE STUDIES | METRICS

### **DIVERSITY** Challenge

# How diverse is your table group?

5-Minute Challenge

**Equity and Inclusion** 

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# CASE STUDY 1: Test Your Knowledge

# Linda is pregnant.

- She works in a job requiring lots of physical activity and vigorous outdoor work.
- Her manager feels protective of her and suggests numerous times that she starts FMLA before her due date although Linda feels fine and desires to keep working up until delivery.

# ► Is this managerial action problematic? Why or why not?

# CASE STUDY 2: Test Your Knowledge

An employer has 4 qualified applicants for a position vacated through retirement.

- ▶ The ages of the candidates are 35, 39, 41, and 45.
- ► The 41 year old was chosen.

Do any of the other candidates have a <u>viable</u> age discrimination claim? Why or why not?

### **Departmental Metric Results - Benchmark**

# Benchmarks based on 2010 U.S Census Data for Jefferson County

- ► 40.2% of Blacks
- ► 49.7% of females

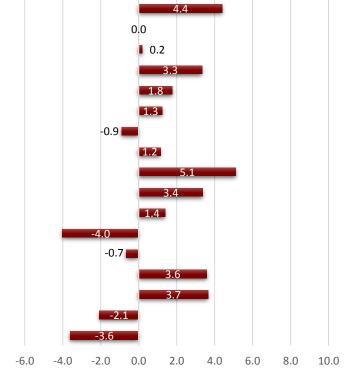


# Departmental Metric Results - Race

Board of Equalization 40.0Community Development 81.6 Cooper Green Mercy Health... 79.8 Development Services 20.0**District Attorney** 67.6 **Environmental Services** 43 1 Family Court 68.8 Finance General Services Human Resources 78.8 Information Services &... 42.9 Probate Court 58.5 Revenue 73.0 Roads & Transportation Tax Assessor 66.2 Tax Collector 76.3 Youth Detention 80.4

■ % of Black Employees: 10/1/2018

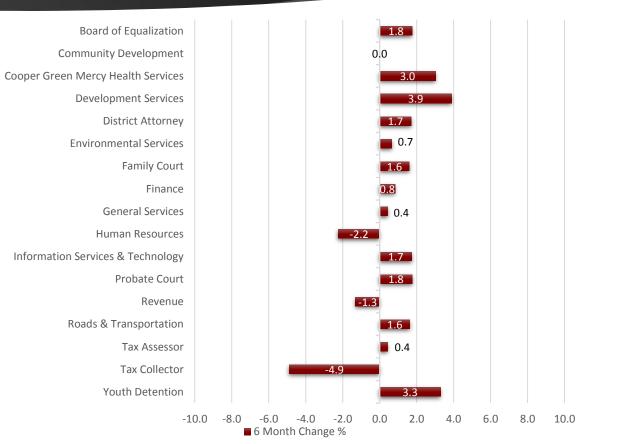
Board of Equalization Community Development Cooper Green Mercy Health Services **Development Services District Attorney Environmental Services** Family Court Finance **General Services** Human Resources Information Services & Technology Probate Court Revenue Roads & Transportation Tax Assessor Tax Collector Youth Detention -10.0 -8.0 -6.0 -4.0

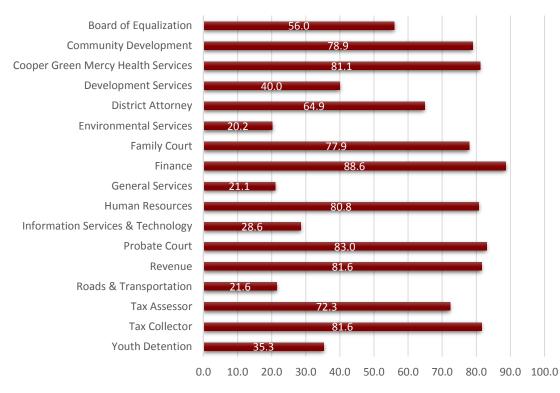


6 Month Change %



## **Departmental Metric Results - Gender**





■ % of Female Employees: 10/1/2018

# For Guidance and Support

Equity & Inclusion Division

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# QUESTIONS?