Forgot Your Password?
Don't worry, we can help.

1. From the Home page click on **I've forgotten my password** (shown below)

2. The "Reset Password" page displays.

3. Enter your <u>Email address</u>

4. The security question you added when you first created your user account will be displayed.

5. Enter the Security Answer

6. Click "Send New Password"

The security question you answered when you first registered is displayed below. Please provide your security answer so we can verify your identity

Security Question:
cat

* Security Answer?

[   ]

Send New Password »

7. A Temporary Password will be set and emailed to the Email address you provided

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Advanced Search

Your password has been reset. An e-mail has been sent containing your new password. Please use the new password to login.

User Name or E-mail:

Login »

☐ Remember me on this

New Users: Register for

You will receive an e-Mail shortly containing a newly generated password. Once logged in you may update this password in "**Account Management**".

8. Copy the Temporary password your just received in an email

9. On the permit portal **Login** using the temporary password

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Advanced Search

User Name or E-mail: movahedm   Password: ••••••   **Login »**

☐ Remember me on this computer   **I've forgotten my password**   **New Users: Register for an Ac**

Please Login

The online services offered by **Jefferson County** require login for security reasons. If you
name and password in the boxes above.

NOTE: Ignore the Error on top of the page

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Advanced Search

An error has occurred.
Please update your login information with a new password.

Change Password

* User Name:

movahedm

* Old/Temporary Password:

* New Password:

* Confirm Password:

Submit »

10. Enter your temporary password

11. Enter your New Password (you want to change to)

12. Confirm the New Password

13. Submit